

Palm Springs Aerial Tramway

Rules, Regulations & Policies

Welcome to the Palm Springs Aerial Tramway! To ensure a safe and enjoyable experience for all, please follow these Rules, Regulations & Policies.

General Policies

- **Supervision of Children:** Guests under 16 must be accompanied by an adult (21+ years).
 - **Security Checks:** All persons, bags, parcels, and other items may be subject to screening. Unattended items may be handled as deemed appropriate.
 - **No Smoking:** Smoking, including tobacco, e-cigarettes, or any vapor-producing products, is allowed only in designated outdoor areas. This applies to all areas including stations, tram cars, buses, and parking lots.
 - **Prohibited Substances:** Marijuana and other federally prohibited substances are not allowed.
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Tickets and Entry

- Tickets are non-transferable, non-refundable, and must be used by the same person throughout their validity and redemption for discounts. Valid ID may be required for entry. Exceptions apply to photo redemption tickets provided by Magic Memories.
 - Tickets are void for special events requiring separate admission.
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Guest Courtesy

- Show courtesy to all guests and employees. Threatening, harassing, or using obscene, explicit, or offensive language or gestures is prohibited.
 - Fighting, physical force, or slurs based on race, religion, or ethnicity are not tolerated.
 - Follow all posted signs, warnings, and policies.
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Prohibited Items

- **Weapons:** Firearms, ammunition, machetes, swords, self-defense devices (pepper spray, mace), and toy replicas.
- **Explosives:** Fireworks, smoke machines aerosol cans or fog machines.
- **Alcohol:** Except where explicitly permitted in the State Park.
- **Noise Devices:** Horns, megaphones, or artificial noise makers.

- **Recreational Items:** Drones, remote-controlled toys, skateboards, scooters, inline skates, bicycles, shoes with wheels, and inflatables.
- **Strollers:** Oversized strollers (greater than 31" x 52") may need to be folded in tram cars. Stroller wagons are not permitted.
- **Mobility Devices:** Must have three or more wheels, maintain stability, and be operated at a walking pace. Training wheels and modifications are not allowed.
- **Other Items:** Selfie sticks, tripods, flags, or banners are not allowed. Tripods or monopod stands exceeding a standard backpack size are prohibited.

We reserve the right to prohibit items deemed harmful or disruptive.

Prohibited Activities

- Unauthorized sales, solicitations, or distributions of materials.
 - Unsafe acts or behaviors that impede tramway operations.
 - Unauthorized photography, recording, or activities for commercial purposes.
 - Entering restricted areas or "Employees Only" zones.
 - Obstructing pathways, stairways, or entrances.
 - Littering, spitting, or rummaging through trash.
 - Damaging or defacing property.
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Guest Attire

- Visitors must wear appropriate clothing, including shoes and shirts. Clothing that is indecent, exposes excessive skin, or creates a false impression of employment is prohibited.
- Face coverings are allowed only for medical or religious reasons and must not obscure the entire face.

We reserve the right to deny admission any person wearing attire that we consider inappropriate.

Animal Policies

- Pets are not allowed including comfort animals, emotional support or companion animals.
- Service animals (dogs or miniature horses) trained to assist individuals with disabilities are permitted.
- Service animals must remain leashed or harnessed and under control. Aggressive service animals may not be allowed.
- Service animals are prohibited in water features.

Company Rights

- **Photography and Recording:** The Tramway may capture images or recordings of guests for promotional purposes without compensation.
- **Admission Rights:** Admission may be denied or revoked for unsafe, illegal, or disruptive behavior.
- **Facility Operations:** Operating hours, tramway access, and events may change without prior notice.

Important Reminders

- Violating federal, state, or local laws, or any of these rules, regulations & policies, may result in removal from the premises, citation for trespass, or arrest.
- We are not responsible for lost or damaged belongings. Use designated trash receptacles and avoid leaving items unattended.
- These rules, regulations and policies are subject to change without notice.

Thank you for your cooperation.

We hope you enjoy your visit to the Palm Springs Aerial Tramway!